

# Announcement

## Monthly Billing Statements Are Here!

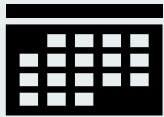


Coastside County Water District (Coastside CWD) is now billing all customers on a monthly cycle. Monthly billing statements reflect approximately 30 days of usage.

The due date for monthly billing will be the 25<sup>th</sup> of each month. You should receive your mailed statement within the first week of each month. Emailed statements will be received a few days earlier than mailed statements.

**If you haven't already, be sure to sign-up for paperless (emailed) billing and consider one of our auto-pay options to assist with managing your payments. Paperless statements allow access anytime and anywhere via your phone, tablet or computer.**

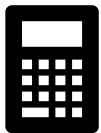
Questions? Email customer service at [customerservice@coastsidewater.org](mailto:customerservice@coastsidewater.org)  
or call customer service at (650) 726-4405.



There are benefits to monthly billing for both the Coastside CWD and its customers.



Customers are familiar with monthly statements from other utilities (phone, power, and cable), so customers are less likely to forget when their water bill is due.



The total amount paid over a year will be the same as bi-monthly, but the monthly amount will be smaller and easier to budget and pay. The base rates and volumetric rates were adjusted for monthly billing.



More frequent information on your water usage will allow you to manage your irrigation and help you find leaks sooner.



It allows the Coastside CWD to report and track compliance with new water use efficiency regulations.