

STAFF REPORT

To: Coastside County Water District Board of Directors

From: Mary Rogren, General Manager

Agenda: January 13, 2026

Report Date: January 9, 2026

Agenda Title: General Manager's Report

Information Only

WaterSmart Calendar Year 2025 Results

The District utilizes its WaterSmart “VXsmart” web portal to alert customers of potential leaks. 44% of the District’s customers are currently registered in the portal. As of the end of Calendar Year 2025, staff sent out 777 leak alerts to customers. Emma Rodriguez diligently manages the program for the District.

ACWA JPIA – President’s Special Recognition Award

The District recently received ACWA JPIA’s President’s Special Recognition Award for maintaining “exceptionally low” claim costs in the Property Insurance Program relative to contributions during the period 7/1/2021 – 6/30/2024.



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COASTSIDE COUNTY
WATER DISTRICT

12/3/2025

ACWA JPIA

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Roseville, CA
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Core Values
• People
• Service
• Integrity
• Innovation

Coastside County Water District (C030)
766 Main Street
Half Moon Bay, CA 94019-1925

General Manager:

Each year at Fall Conference, the JPIA recognizes members that have a Loss Ratio of 20% or less in either of the Liability, Property, or Workers' Compensation programs (loss ratio = total losses / total premiums).

The members with this distinction receive the "**President's Special Recognition Award**" certificate for each Program that they qualify in.

The JPIA is extremely pleased to present Coastside CWD with this special recognition and commends the District on the hard work in reducing claims.

Congratulations to you, your staff, Board, and District. Keep up the good work!

The JPIA wishes you the best in 2026.

Sincerely,

Melody McDonald
President

Enclosure: President's Special Recognition Award(s)

President's Special Recognition Award

*The President of the
ACWA JPIA
Hereby presents Special Recognition Award to*

Coastside County Water District

*In recognition of outstanding performance in the Property program, demonstrated by maintaining
exceptionally low claim costs relative to contributions during the period 07/01/2021 - 06/30/2024
announced at the ACWA JPIA Board of Director's meeting held in San Diego, California.*



Melody McDonald, President



December 01, 2025